

Here you can find answers to frequently asked questions. Please read them carefully before you **contact us for help**.

Question:	Neither "TV mode" nor "FM mode" can be switched on. What am I doing wrong?
Answer:	Your demo version is not registered. You can get a free demo key on our registration page .
Question:	In "VCR mode" there is a "play" and a "stop" button, but they are disabled. Why?
Answer:	Apparently you are using the WinTV PVR 250. It does neither have a decoder nor an external video out.
Question:	Other cards need a separate audio cable. Where can I get it?
Answer:	Since PVR cards transfer audio signals digitally via the PCI bus no separate audio cable is needed.
Question:	Is it possible to receive teletext using Hauppauge WinTV PVR's?
Answer:	This is theoretically possible, but unfortunately at the moment this function is not supported by our software.
Question:	Is it possible to get RDS data out of the PVR cards?
Answer:	No.
Question:	Which graphics driver is needed for EmperoarTV?
Answer:	In principle every OS/2 graphics driver should be appropriate, but we recommend the SciTech products.
Question:	Is WarpOverlay! really needed?
Answer:	No, but it can reduce CPU load and improve image quality significantly.
Question:	Which desktop color depth should I use?
Answer:	If no video acceleration (WarpOverlay!, EnDIVE) is installed you should use 16 bits (65536 colors)
Question:	What is a "file set"?
Answer:	Since video recordings may take a very large amount of hard disk space, our program divides these to several files. A "file set" is a group of files belonging together.
Question:	What is the difference between MPEG2 and DVD recording profiles?
Answer:	With DVD compatible recordings the pack size is 2048 bytes, corresponding to the sector size on a DVD. Regular MPEG2 recordings don't use this pack size.
Question:	Is it possible to create a video DVD from my recorded material?
Answer:	This function is in the works.
Question:	Is it possible to use different resolutions when viewing and recording simultaneously?
Answer:	No, the picture formats for recording and viewing have to be identical.
Question:	While running EmperoarTV, Mozilla products have problems opening menus. What's going on?
Answer:	Both applications try to use the high resolution timer. Add the following line to your CONFIG.SYS and reboot. SET NSPR_OS2_NO_HIRES_TIMER=1
Question:	Is it possible to watch encrypted DVB programs (PayTV)?
Answer:	No. Currently the needed CI - adapter for attaching a CAM is not supported.
Question:	The infrared remote for my Satelco card doesn't work. Why?
Answer:	There is a problem with the current IBM USB base drivers. Sorry.
Question:	Using an USB attached receiver, I occasional get a trap in USBEHCD.SYS. What to do?
Answer:	This is due to another IBM bug. Please use the version of USBEHCD.SYS that comes with ETV.
Question:	After connecting my Microsoft Media Center remote control receiver, I get repeating beeps. Any ideas ?
Answer:	Please use the versions of USBUHCD.SYS and USBOHCD.SYS that come with ETV.
Question:	When disconnecting my TechnoTrend remote control receiver the system traps sometimes. What can I do ?
Answer:	This appears to be a problem of USBOHCD.SYS. Currently there is no solution for this issue except using UHCI hardware.