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Service Hints & Tips

CrossBrand - 2 GB hard file fails to configure

Symptom:

A limited number of 2 Gigabyte hardfiles FRU P/N92F0440, may fail to configure when attached to a drive slide and installed in a system.

Problem Isolation Aids:

If a problem is encountered during installation, inspection of the circuit card and the drive slide may be required. The drive slide may be making contact with the circuit card.

Fix:

Remove the drive slide and looking at the bottom of the drive, orient it so that the power and SCSI connectors point away from you. The circuit card is basically rectangular with a "V" shaped projection at the lower left. Copper coloured translucent insulating tape is used to isolate the circuit card from the slide. If the tape is too short and does not insulate all solder points from the drive slide, install black electrical tape over the solder dots to insulate the circuit card from the drive slide. The drive may now be installed and configured. This problem has been addressed and will be fixed on future option and FRU drives..

SAS KEYWORDS :

PSY2	2GB	GIG	ERROR
D/T9577	D/T8556	D/T8557	D/T9595
32G4336	PSY2FDSK	D/T8570	D/T9576
PSY2DSK	D/T8590	D/T8595	D/T9585
HARD	D/T9556	D/T9557	FILE
SCSI	P/N32G4336	92F0440	210
PSY2ERR			

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Machine Type	8556, 8557, 8570, 8590, 8595, 9576, 9577, 9595, 9585
Model	Various
TypeModel	
Retain Tip (if applicable)	H017182
Reverse Doclinks and Admin Purposes	