



IBM Dealer Confidential Service Hints & Tips

Document Number JBAR-3QNPUC

IBM PS/2 - Hangs with XGA, SCSI and Image Adapter/A installed

Symptom:

Any 8 slot PS/2 may fail to complete POST when certain Adapters are installed in specific slots. This may result in a system hang during POST.

Problem Isolation Aids:

Doc Size 2.438 bytes

None.

Fix:

If an XGA or XGA-2 adapter installed in slot 5, an Image Adapter/A in slot 7, and a SCSI adapter in slot 8, and you are observing hangs during POST, relocate the SCSI adapter to another slot. If the problem still exists after moving the adapter, normal problem determination procedures should be followed.

SAS KEYWORDS:

PSY2 P/N96F7657	PSY2ADPT P/N06G8224	PSY2MISC 87F4774	P/N87F4774 96F7657
06G8224	HUNG	STOPS	D/T8565
D/T8560	D/T9585	D/T8595	D/T9595

Document Information:

Search Keywords Hint Category Date Created Last Updated Revision Date	Lock-up/Hang, Retain, SCSI, Video 23.03.94 20.05.98 19.05.2000
Brand Product Family Machine Type Model TypeModel	IBM PC PS/2 8560, 8580, 8595, 9595 all
Retain Tip (if applicable) Reverse Doclinks and Admin Purposes	H122316