

Universal Management Agentä

Incorrect or incomplete memory information reported

(Universal Management Agent Tip # 106997)

Abstract: Incorrect or incomplete memory information reported

Description of problem: Incorrect or incomplete memory information is reported in the following UMA heading:

Advanced Management Tools -> DMI Information -> Physical Memory -> Number of Memory Slots used - will be shown incorrectly as "2"

Solution / Workaround to problem: The information that is missing in the DMI information may show up as "2" in the DMI browser that is built into the UMA interface. The correct information will be shown in UMA under ***Resource Utilization -> Memory***. Under the Physical Memory tab, the memory slots are displayed with the correct current configuration.